

Global Payment Options Setup Guide

In an effort to continue providing the best possible experience for our sellers, Newegg has partnered with three renowned global payment and currency exchange service providers- **Payoneer, World First, and PingPong**, which will allow our global sellers to transfer funds from Newegg into seller's local bank account with their preferred currency*. Please review the following for the process of setting up the new payment option.

*Currently World First and PingPong services are not available for the Newegg Canada Marketplace, other terms and conditions may apply to each service provider.

Select Payment Options

There are three payment options available for global sellers to choose from:

- [Bank-to-bank wire transfer](#)
- Third-party international money transfer service
 - [Payoneer](#)
 - [World First](#)
 - [PingPong](#)

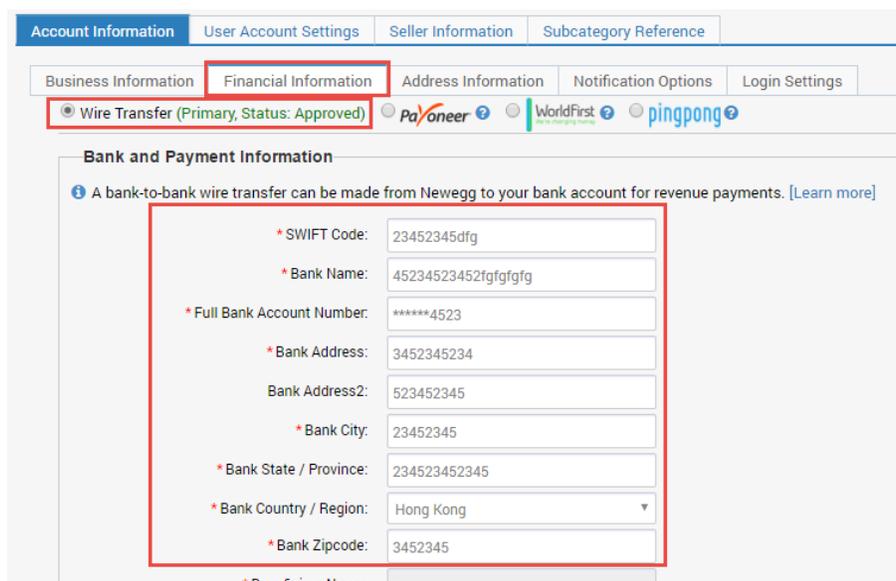
Important Note: Your NEW Newegg Marketplace seller account will not be activated without a valid seller payment option selected.

Bank-to-bank Wire Transfer

A **bank-to-bank wire transfer** can be made from Newegg to your bank account for revenue payments.

How it works

1. Access Seller Portal, then open [Manage Account](#) > [Account Settings](#) > [Tab: Financial Information](#)
2. Enter your international bank account during seller registration or via Newegg Seller Portal.



The screenshot shows the 'Financial Information' tab in the Seller Portal. The 'Wire Transfer (Primary, Status: Approved)' option is selected. Below it, the 'Bank and Payment Information' section is visible, with a red box highlighting the input fields for bank details:

* SWIFT Code:	23452345dfg
* Bank Name:	45234523452fgfgfgfg
* Full Bank Account Number:	*****4523
* Bank Address:	3452345234
Bank Address2:	523452345
* Bank City:	23452345
* Bank State / Province:	234523452345
* Bank Country / Region:	Hong Kong
* Bank Zipcode:	3452345
* Beneficiary Name:	Test Account 4523

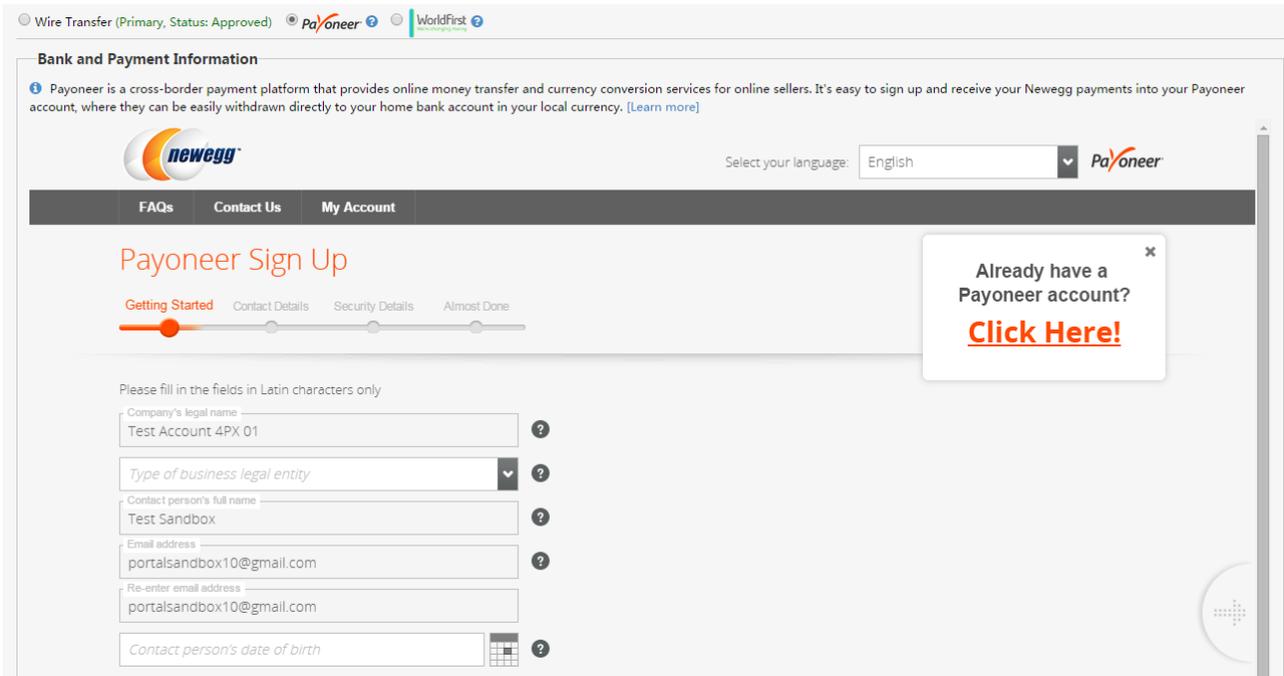
3. Newegg will verify seller identity to make sure you can receive payment correctly.
4. Your sales revenue will be paid into your bank account by Newegg.

Third-party International Money Transfer Service: Payoneer

Payoneer is a cross-border payment platform that provides online money transfer and currency conversion services for online sellers. It's easy to sign up and receive your Newegg payments into your Payoneer account, where they can be easily withdrawn directly to your home bank account in your local currency.

How it works

1. Access Seller Portal, then open [Manage Account](#) > [Account Settings](#) > [Tab: Financial Information](#)
 2. You can review the current Bank and Payment Information setting. When you are ready to switch, click "EDIT" to start.
 3. Select Payoneer by click on radio button next to Payoneer's logo:  There are two options available:
 - Brand new sign up
 - Using existing Payoneer account
- 3.1. Brand new sign up
- 3.1.1. For new sign up, please follow the step by step registration.



Wire Transfer (Primary, Status: Approved)  

Bank and Payment Information

 Select your language: English 

FAQs Contact Us My Account

Payoneer Sign Up

Getting Started Contact Details Security Details Almost Done

Please fill in the fields in Latin characters only

Company's legal name
Test Account 4PX 01 ?

Type of business legal entity ?

Contact person's full name
Test Sandbox ?

Email address
portalsandbox10@gmail.com ?

Re-enter email address
portalsandbox10@gmail.com ?

Contact person's date of birth ?

Already have a Payoneer account?
[Click Here!](#)

- 3.1.2. Once the registration information is completely filled, you will be directed to a confirmation page. IMPORTANT! Please make sure to click “Save” button to complete the application.

Account Information | User Account Settings | Seller Information | Subcategory Reference

Business Information | Financial Information | Address Information | Notification Options

Wire Transfer (Primary, Status: Approved) | Payoneer | WorldFirst

Bank and Payment Information

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Thank you!
Your Payoneer application has been received and is being reviewed!
Don't forget to click "Save" or "Submit" button below.

Confirmation

Dear Valued Newegg Marketplace Seller,

Thank you for choosing Payoneer as your payment option! Your application is currently under Payoneer and Newegg review. Once confirmed, you will receive an e-mail notification within 2-3 business days.

Please note that your application will be reviewed by both Payoneer and Newegg separately. Successfully signing up for a Payoneer account or having an existing Payoneer account does not guarantee you can be paid by Newegg Marketplace through your Payoneer account. Only the Payoneer account Newegg Marketplace has reviewed and qualified can be used to accept payments from Newegg Marketplace. [Learn more](#)

To learn more about Payoneer service, please refer to our [Global Seller Payment Options](#) and [FAQ](#) or contact [Payoneer](#). You can email [Newegg Marketplace Support](#) for any questions.

Sincerely,
Newegg Marketplace

Questions? Please [Contact a Marketplace Representative](#).

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Business License and W-8 Information

Business License: [Download Uploaded File](#)
Upload Business License:

W - 8 BEN Form: [Download Uploaded File](#)
Upload W - 8 BEN Form:

If you don't have the W-8 BEN form, please visit www.irs.gov and search for "W-8 BEN" form.
The maximum allowed file size is 10MB

- 3.1.3. Newegg will notify the result of application by email. If your application was not accepted, you can consider different [payment solutions](#) or [choose a different payment option](#).

3.2. Using existing Payoneer account

- 3.2.1. If you already have account with Payoneer, please click on the option “Already have a Payoneer Account? Click Here!” to continue.

Business Information | Financial Information | Address Information | Notification Options | Login Settings

Wire Transfer (Primary, Status: Approved) | Payoneer | WorldFirst

Bank and Payment Information

Payoneer is a cross-border payment platform that provides online money transfer and currency conversion services for online sellers. It's easy to sign up and receive your Newegg payments into your Payoneer account, where they can be easily withdrawn directly to your home bank account in your local currency. [Learn more](#)

[FAQs](#) | [Contact Us](#) | [My Account](#)

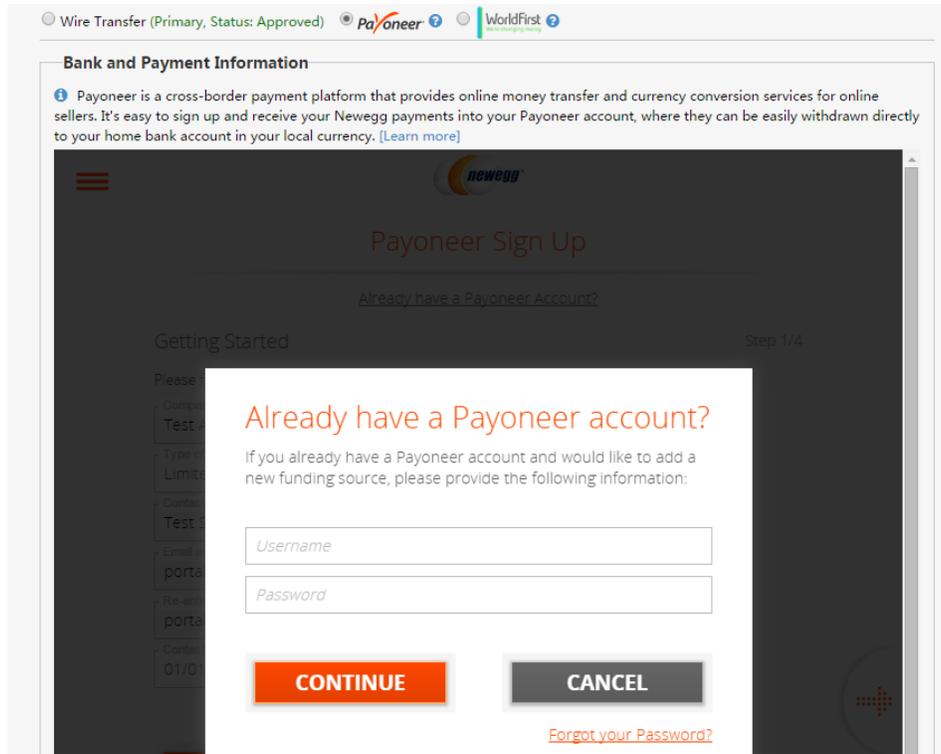
Select your language: English

Payoneer Sign Up

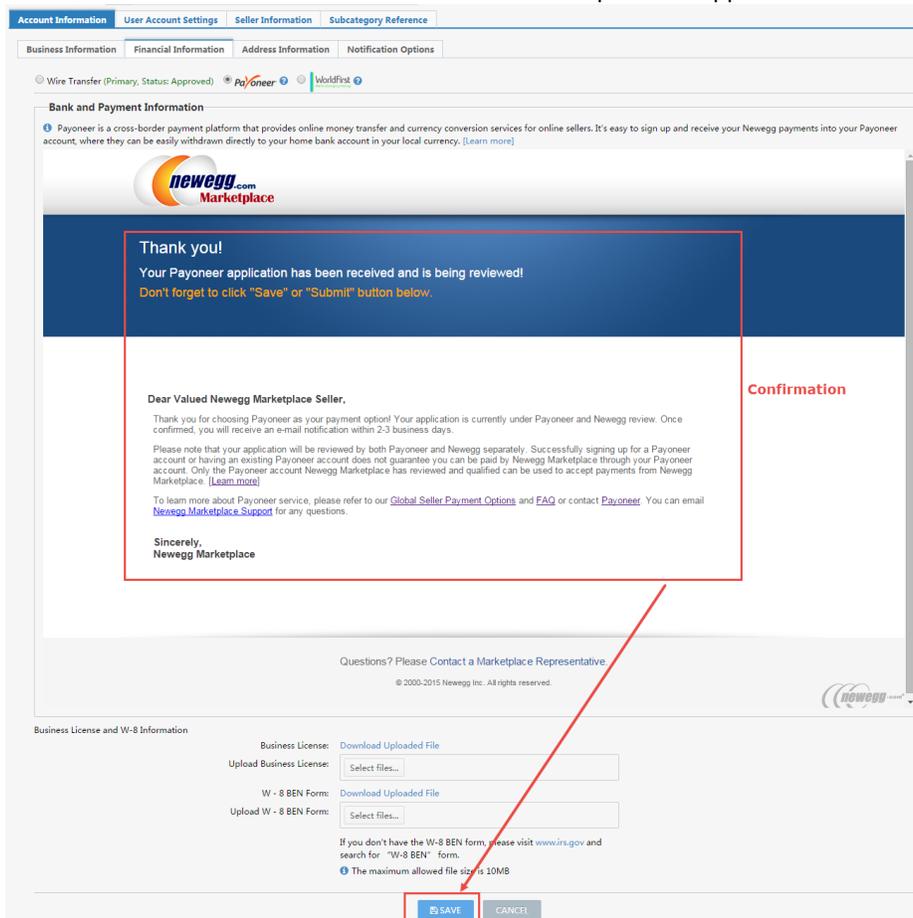
Getting Started | Contact Details | Security Details | Almost Done

Already have a Payoneer account?
Click Here!

3.2.2. A Payoneer directly login page will be prompted. Please log in and continue.



3.2.3. Once the account authentication is submitted, you will be directed to a confirmation page. IMPORTANT! Please make sure to click "Save" button to complete the application.

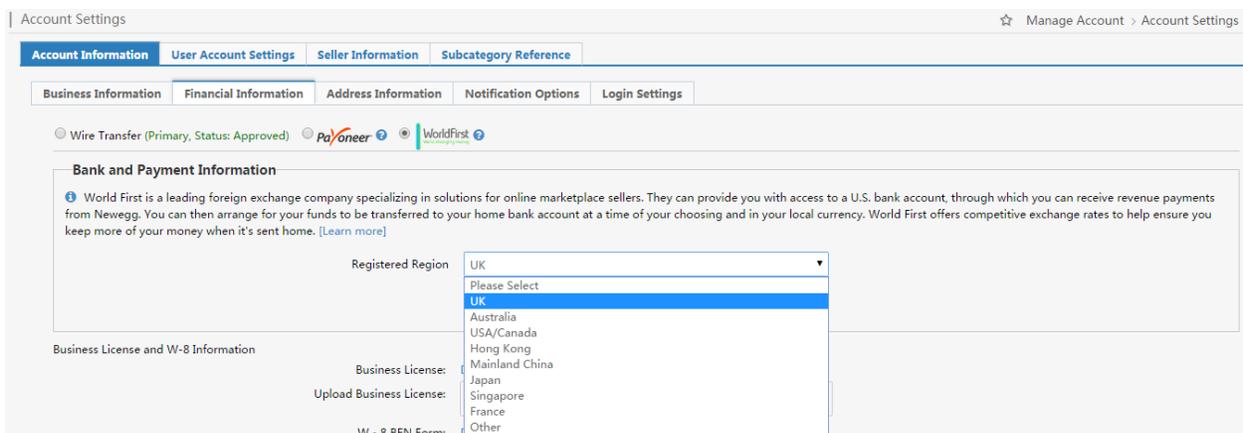


Third-party International Money Transfer Service: World First

World First is a leading foreign exchange company specializing in solutions for online marketplace sellers. They can provide you with access to a U.S. bank account, through which you can receive revenue payments from Newegg. You can then arrange for your funds to be transferred to your home bank account at a time of your choosing and in your local currency. World First offers competitive exchange rates to help ensure you keep more of your money when it's sent home.

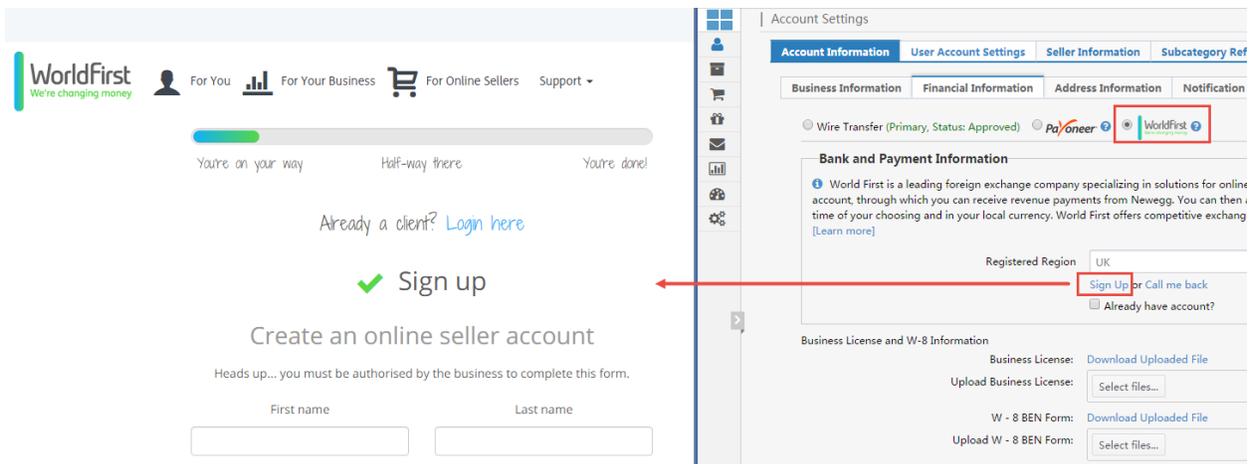
How it works

1. Access Seller Portal, then open [Manage Account > Account Settings > Tab: Financial Information](#)
 2. You can review the current Bank and Payment Information setting. When you are ready to switch, click "EDIT" to start.
 3. Select World First by click on radio button next to World First's logo:  There are two options available:
 - Brand new sign up
 - Using existing World First account
- 3.1. Brand new sign up
- 3.1.1. Select the country you are doing business from the drop-down list.

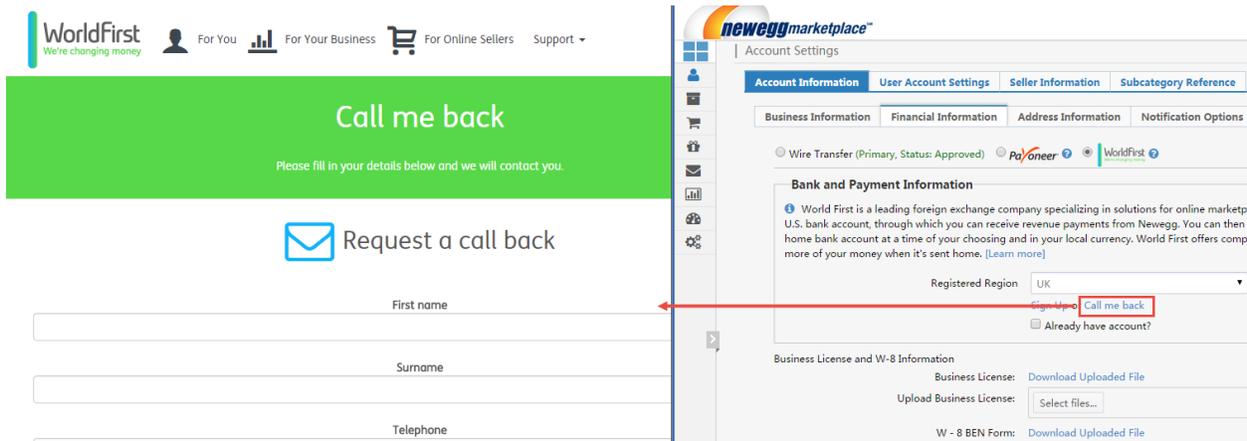


3.1.2. There are two options to continue:

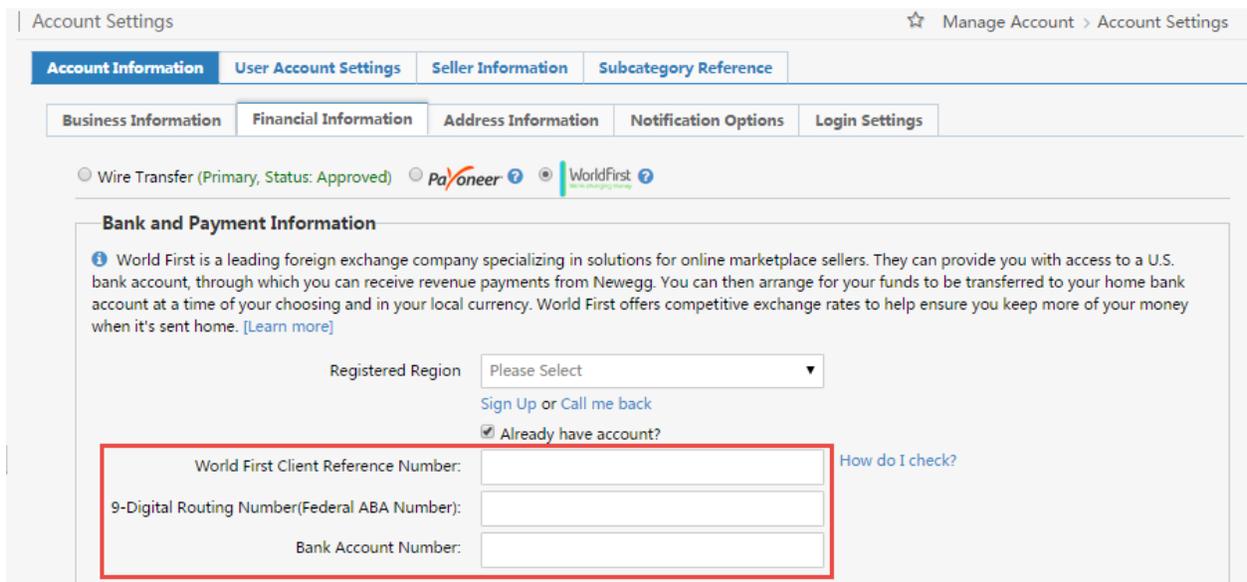
3.1.2.1. **Sign Up.** Click "Sign up" to be redirected to World First's official site to continue.



3.1.2.2. **Call me back.** If you would like to have WorldFirst agent to contact you to complete the registration, please select "Call me back" option then leave your contact information on the World First's official site to continue.



- 3.1.3. Once the registration is completed correctly, you will receive the World First **Client Reference Number** by email. The World First **Client Reference Number** is a unique number assigned to all new clients who register with World First. Note: Your World First client reference number can also be found by logging in to your World First account and selecting 'My profile' under the 'Details' section.
- 3.1.4. Enter the World First Client Reference Number and related bank information under World First section in Seller Portal to complete the payment setup.



- 3.1.5. Newegg will notify the result of application by email. If your application was not accepted, you can consider different [payment solutions](#) or [choose a different payment option](#).
- 3.2. Using existing World First account
 - 3.2.1. Enter the World First Client Reference Number and related bank information under World First section in Seller Portal.

Wire Transfer (Primary, Status: Approved)
 Pa/oneer
 WorldFirst
 pingpong

Bank and Payment Information

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Registered Region:

[Sign Up or Call me back](#)

Already have account?

World First Client Reference Number: [How to locate your client reference number?](#)

9-Digital Routing Number(Federal ABA Number):

Bank Account Number:

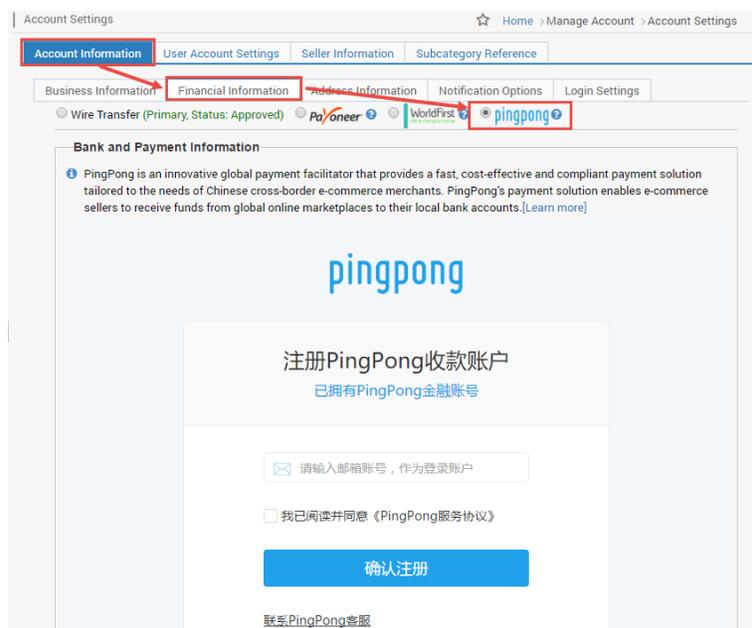
- 3.2.2. Click "Save" button to submit your request. Newegg will verify entered identity by matching your Newegg seller account profile against World First account holder information. Newegg will notify the result of by email. If your request was not accepted, please contact World First directly for more details.

Third-party International Money Transfer Service: PingPong

PingPong is an innovative global payment facilitator that provides a fast, cost-effective and compliant payment solution tailored to the needs of Chinese cross-border e-commerce merchants. PingPong's payment solution enables e-commerce sellers to receive fund from global online marketplaces to their local bank accounts.

How it works

1. Access Seller Portal, then open [Manage Account > Account Settings > Tab: Financial Information](#)
2. You can review the current Bank and Payment Information setting. When you are ready to switch, click "EDIT" to start.
3. Select PingPong by click on radio button next to PingPong's logo:  There are two options available:
 - Brand new sign up
 - Using existing PingPong account



Account Settings | Home > Manage Account > Account Settings

Account Information
 User Account Settings
 Seller Information
 Subcategory Reference

Business Information
 Financial Information
 Address Information
 Notification Options
 Login Settings

Wire Transfer (Primary, Status: Approved)
 Pa/oneer
 WorldFirst
 pingpong

Bank and Payment Information

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注册PingPong收款账户

已拥有PingPong金融账号

我已阅读并同意《PingPong服务协议》

[确认注册](#)

[联系PingPong客服](#)

3.1. Brand new sign up

- 3.1.1. Enter your email and Opt-in the check box to accept the PingPong service agreement.
- 3.1.2. Click the “Confirm Registration” button to submit your request. IMPORTANT! Please make sure to click “Save” button to complete the application.

The screenshot displays the PingPong registration interface. At the top, there are tabs for 'Business Information', 'Financial Information', 'Address Information', 'Notification Options', and 'Login Settings'. Below these, there are logos for 'Wire Transfer (Primary, Status: Approved)', 'Payoneer', 'WorldFirst', and 'pingpong'. The main section is titled 'Bank and Payment Information' and contains a descriptive paragraph about PingPong's services. Below this is the 'pingpong' logo and the heading '注册PingPong收款账户' (Register PingPong Receiving Account), with the sub-heading '已拥有PingPong金融账号' (Already have PingPong financial account). The registration form includes an email input field with a red box around it, a checked checkbox for '我已阅读并同意《PingPong服务协议》' (I have read and agree to the PingPong service agreement), and a blue '确认注册' (Confirm Registration) button. Below the button is a link to '联系PingPong客服' (Contact PingPong Customer Service). A second, larger view of the '确认注册' button is shown below. The bottom section is titled 'Business License and W-8 Information' and contains two upload fields: 'Upload Business License' and 'Upload W-8 BEN-E Form', each with a 'Select files...' button. Below these fields is a note: 'If you don't have the W-8 BEN form, please visit www.irs.gov and search for "W-8 BEN-E" form.' and a note: 'The maximum allowed file size is 10MB'. At the bottom, there are 'SAVE' and 'CANCEL' buttons, with a red box around the 'SAVE' button and a red arrow pointing to it.

- 3.1.3. Once the registration request is submitted, you will receive a follow-up email from PingPong. NOTE: if you don't receive the message within a few minutes, please check your spam or junk mail folder to ensure the message was not filtered.



3.1.4. Click “Continue to register” button. You will be redirected to PingPong registration page.

pingpong

1 创建账户 设置账户信息, 提高账户安全

2 实名认证 上传真实资料, 进行认证

3 绑定店铺 关联多平台店铺, 收款更方便

当前账户: portalsandbox10@gmail.com

密码设置 登录时需验证, 保护账户安全

登录密码 6-20字符, 英文字母开头, 大小写, 数字至少包含两种。

密码确认

安全问题 忘记密码时, 可以通过问题保护账户信息

安全问题

问题答案 答案长度为2-20个字符

手机验证 该手机号将作为验证使用

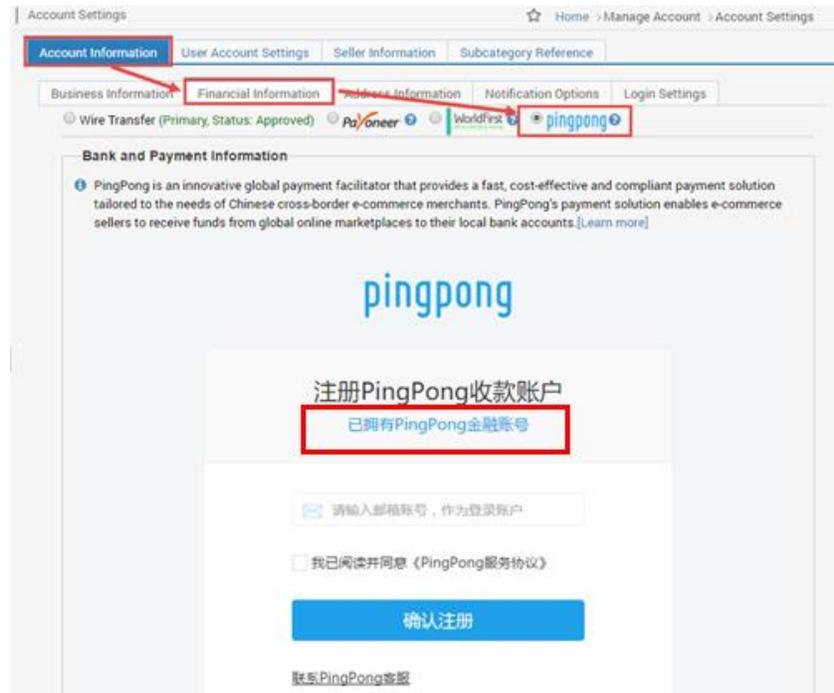
手机号码 获取验证码

短信验证码

下一步

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- 3.1.5. Complete the registration form then submit your request. It will take up to 48 hours for PingPong to process your request. During the processing period, Newegg Seller Portal will display the following: **Your application was received and currently under processing. You will receive an email notification once the payment setup is completed.**
- 3.1.6. Newegg will notify the result of application by email once the process is completed. If your application was not accepted, you can consider different [payment solutions](#) or [choose a different payment option.](#)
- 3.2. Using existing PingPong account
- 3.2.1. If you already have account with PingPong, please click on the option “Already have a PingPong Account” to continue.



- 3.2.2. Please log in and continue.



- 3.2.3. Once the account authentication is submitted, you will be directed to a confirmation page to complete the payment setup.



- 3.2.4. Click “Log in PingPong Portal” to access your PingPong Account for more details of your account information.



Contact Us

We are here to assist you in exploring solutions to increase revenue, build your brand, and expand your reach.

For technical questions, please email us at datafeeds@newegg.com

For general questions, please reach out to your Category Manager or email us at marketplacesupport@newegg.com